



PRIVACY POLICY

Information We Gather and How We Use it

Our online ordering process and product information requests requires your contact information, such as your address, telephone number and e-mail address and billing information such as credit card number. We also ask you to tell us how you heard about us. We use that information for our marketing needs. By providing your contact information, we may contact you in connection with products and services that you request, such as confirming your request for information or confirming an online order. Any form submitted from Specstream' web site will also include your IP address. We use this to track fraudulent submissions and network abuse.

Updating Information Collected

The information collected from our order forms also helps us in the billing of clients. If a user's personally identifiable information changes (such as zip code, phone, email or postal address) we provide a way to correct and update users' personally identifiable information. This can usually be done in the Control Maestro Control Panel or by telephone or postal mail at the contact information listed below.

Cookies

We only use "cookies" as described in this Section. A "cookie" is a piece of information that our Web site sends to your browser, which then stores this information on your system. If a cookie is used, our Web site will be able to "remember" information about you and your preferences either until you exit your current browser window (if the cookie is temporary) or until you disable or delete the cookie. Many users prefer to use cookies in order to help them navigate a Web site as seamlessly as possible. You should be aware that cookies contain no more information than you volunteer, and they are not able to "invade" your hard drive and return to the sender with personal or other information from your computer.

Our uses of "cookies" are limited to the following specific situations. The first situation is with respect to temporary cookies. There are two instances in which we use temporary cookies. First, if you are accessing our services through one of our online applications, our Web server may automatically send your browser a temporary cookie, which is used to help your browser navigate our site. The only information contained in these temporary cookies is a direction value that lets our software determine which page to show when you hit the back button in your browser. This bit of information is erased when you close your current browser window. If you come to our site from one of our business partners, our Web server may also send your browser a temporary cookie that reflects an "origination code" for that business partner. We use this information for statistical and marketing purposes.

The second situation in which we may use cookies is when you visit your account management control panel called Control Maestro. You may be given the option of having our Web site deliver a cookie to your local hard drive to assist you with logging into your control panel. This type of cookie is not temporary, although you can always delete or disable it through your browser preferences. If you choose not to accept a this type of cookie, you will still be able to use your control panel. You might choose to receive this type of cookie in order to save time in filling out the login information to enter Control Maestro. We only send this type of cookie to your browser when you have clicked on the box labeled "Remember Login Information".

Disclosure to Others

To serve you better, we use information provided by you to perform services that you request. Although we never sell any information to third parties/business affiliates, we may provide personal data to other parties that perform certain functions for us, such as service installation, or to other parties that provide products with our services so that you may obtain service on your product. These third parties are required to only use the information in connection with the requested services.

We may disclose personal information to law enforcement officials and others when we, in our good faith judgment, believe that the law requires us to do so. We may also release selected personal information when that

release is necessary, in our good faith and judgment, to apply or enforce the terms of our agreements with our customers and to protect our rights.

Specstream will not reference any web sites that we host unless we have the consent of the web site owner. We will also never sell or make available any customer e-mail addresses, nor e-mail addresses that have been created with our services, including all mailing lists.

When you register or reserve a domain name through us, we must disclose your domain name and its associated Internet Protocol ("IP") numbers to the appropriate registry in order to make your chosen domain name a functional address on the Internet. The registry may compile and maintain a publicly accessible database that includes basic information about each domain name registered with that registry, including the names, telephone and fax numbers, and e-mail addresses of individuals designated as the registrant or points of contact for a given domain name.

Links to Other Web Sites

For your convenience, this site may contain certain hyperlinks to other pages. While we have posted our Privacy Policy on our web site, we can make no promises or guarantees regarding data collection on the hyperlinked pages and sites. We therefore recommend that you read the privacy policy/statement for each site you visit.

Security

When you provide information on our web site, we take every precaution to keep your information secure. We limit access to personally identifiable customer information to those employees who have a legitimate business reason for the information. We educate our employees on the importance of maintaining the confidentiality of customer information and use disciplinary measures to enforce our privacy policy. Even though we take care in protecting your personal information, we cannot guarantee the security of data on our system and our servers.

Changes to Our Privacy Policy

If we decide to change our privacy policy, we will post those changes to this privacy statement, the homepage, and other places we deem appropriate so our users are always aware of what information we collect, how we use it, and under what circumstances, if any, we disclose it. If, however, we are going to use users' personally identifiable information in a manner different from that stated at the time of collection we will notify users by posting a notice on our Web site for 30 days.

If users have any questions or suggestions regarding our privacy policy, please [contact us](#) online or by mail at:

Specstream, Inc.
<http://www.specstream.com>
info@specstream.com